

medical ambassadors

healing lives...transforming communities

ANNUAL REPORT 2019











When I came to the Community Health Evangelism (CHE) training, I was thinking that what I had learned was enough for the rest of my life....What I learned at this training changed my way of thinking...It was the first time I heard that humans have four parts: spiritual, psychological, physical and social. And to have good health you must be in a good relation not only with others but also within yourself."



Table of Contents

President's Annual Report	04
MAI the History	06
Impact Story	08
Global Reach Report	10
Financial Statement	16
Our Board Members	17
Management Team	18

President's Annual Report

2019 was a year of continuously striving to improve quality, efficiency and professionalism in all that we do. We have persevered to seek the Lord's face and ask that He open our eyes to see what He is doing so together we may partner with Him in the expansion of His kingdom!

This has also been a year of growth with 82 new communities added to our CHE program, bringing the total to 2582 communities across 75 countries altogether. Our attempts to "raise more, to do more, to bring more into God's Kingdom" continued this year as well. We grew in overall revenue and are close to designing and establishing a comprehensive resource mobilization strategy in collaboration with the Barnabas Group and are in the final stages of getting a donor to fund this strategy.

We are increasingly aware of the amazing way in which the Lord orchestrated Medical Ambassadors International's Community Health Evangelism (CHE) strategy over the years. We hope to celebrate this in 2020 in our 40year anniversary edition of *Healing Lives*. The strategy continues to be used and grows both geographically and thematically. The third-party assessment carried out by the globally recognized philanthropic advisors Calvin Edwards & Company (CEC) has once again listed MAI as being among the top ten Christian organizations with a high return on investment for the Kingdom of God. (Please check this out at http://roiministry.org/.) We continue to "make (w)holistic disciples, who make (w) holistic disciples" and thus facilitate the Lord's request in His prayer (Matthew 6:10) to bring heaven to earth. MAI is accomplishing this one community at a time.

A Brief Overview of 2019

Our engagement with the Barnabas Group has continued as we have worked closely with their advisory teams, first in making our message more succinct and compelling and later in working on a more comprehensive resource mobilization strategy. This is now shaping up well and should be ready to go in 2020.



MAI's team of field

CHE trainers continues to be effective, expanding their facilitation skills with community vision casting. They train CHE committees and CHE volunteers; where the context determines, they teach specialized CHE programs focusing on women's issues, families, men, children and the disabled. Our quest for new approaches has fostered new relationships and partnerships with other agencies to train our master trainers. Our internship centers are now operational in Philippines, East Africa, West Africa, Latin America and a new one is likely to start soon in South Asia. MAI continues to be actively engaged with four other global organizations that use CHE as their main operating strategy to mobilize a coalition called the "Kairos Coalition." The mandate of the coalition is to work in symbiotic partnership for God's glory.

As mentioned earlier we have grown in 82 new communities that will impact another 600,200 people by moving them also towards becoming (w)holistic disciples who make (w)holistic disciples.

In the year ahead we have the following areas that we will focus on:

We will continue to strengthen the new communities that we have recently added to our program and work towards strengthening their capacity through training and regular follow up. We will launch our resource development strategy to mobilize further resources for growth of the programs, and especially build and develop our communication network in areas where communications and interactions suffer because of poor local infrastructure.

The year ahead will also be one of consolidating some of the partnerships we have established, with special emphasis on working together as examples of effective Christian partnerships and collaboratives. As part of our engagement with the Lausanne Movement we are also planning to have more information available at a central site on Integral Mission.

And, of course, we will continuously strive to improve quality, efficiency and professionalism in all that we do. We seek the Lord's face and ask that He continues to open our eyes to see what He is doing so we can partner with Him in the expansion of His kingdom and give Him the glory!

Ravi I. Jayakaran President/CEO Medical Ambassadors International







MAI The History

At Medical Ambassadors International we build relationships with the world's most vulnerable people, and together we work to heal communities both physically and spiritually.

In 1975, as South Vietnam was collapsing, a man named Dr. Raymond Benson was on the last airlift from the roof of the American Embassy.

Dr. Benson's vision was for Christian medical professionals to establish clinics around the world. His hope was to heal people both physically and spiritually. Out of that desire, Medical Ambassadors was formed.

While Dr. Benson was correct in his assessment of the physical and spiritual needs of people around the world, he did not anticipate that the same people would keep coming back to the clinic with the same preventable illnesses. It became clear that this clinic-based model was not sustainable. In fact, we were creating a culture of dependency within the communities we were trying to help.

In light of this, Medical Ambassadors transitioned to a new model. Instead of going into a community and giving free care, we entered bringing only questions. Instead of giving the communities what we thought they needed, we asked local leaders, "What do you need to be healthy and thrive?" We let their answers guide our focus and started developing lessons on those topics. In time, the available lessons included far more than only health topics.

Depending on what the local leaders determined their communities needed, there were teachings on how to work together and solve problems, on agriculture, literacy, family relationships, microenterprise, coping with disability, and more.

The genius of this approach is that education can be replicated at the grassroots level, neighbor to neighbor. Instructors teach learners who become instructors who teach learners who become instructors who teach learners—well, you get the idea.





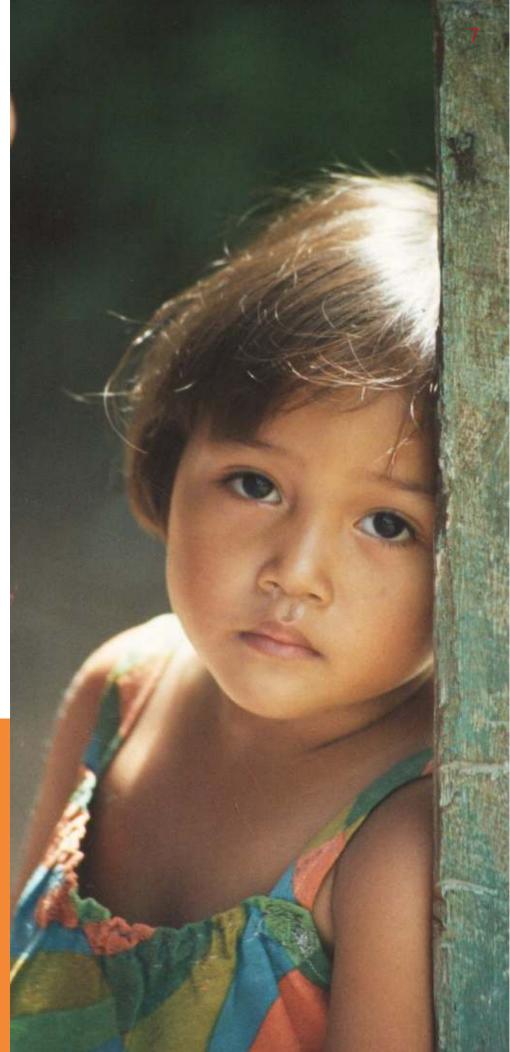


Certainly, there were still physical needs requiring professional medical attention—clinics and hospitals continue to be essential. However, 70-80 percent of people in those clinic lines could now be helped at the community level.

This development model became known as Community Health Evangelism (CHE). Evangelism...because seamlessly woven into the lessons of health are basic biblical truths: You can be clean on the inside as well as the outside. You have great value because you are wonderfully and beautifully made by God in His image.

We are proud to be a work in progress.
We are committed to learning from the communities we work with and listening to God. We deeply desire to align ourselves with His plan and power.







(66)

We didn't know about family. We only knew about a man and a woman - that they came together and there was a child. My husband and I have learned to talk about how to deal with our teenagers. God's word teaches all this, but our lack of knowlege made us blind to it." ~Sisai

olistic Ambassadors Ethiopia Mission (HAEM), an organization that partners with MAI, continues to see God work in the lives of men and women as they discover the power and dignity of being beloved people created in the image of God. Two of HAEM's key focus areas in CHE have been equipping churches and strengthening marriages. In a training for leaders of the Gospel International Church in Addis Ababa, trainers from HAEM led a study on Isaiah chapter 58.

Since 2018, when CHE training first started in the church, the congregation has been on a journey of learning to be an outward-focused church engaged in loving and serving its community. The study impacted several leaders in the church about purposefully including the true worship that God desires, one that includes a pursuit of humility and care for the poor and oppressed instead of going through the motions of religiosity.

Pastor Nunu, a dynamic female leader who had helped organize the training, commented after taking the study, "When you were teaching us on Isaiah 58, which I have read several times, I finally understood it very well what the Lord wants of us. Especially in verse 12, that says you shall be called the repairer of the breach, the restorer of paths to dwell in . . . I want to be a repairer

Impact Story

of God's kingdom." As the church grows in its community engagement, it will be exciting to see how it serves as an agent of healing, reconciliation, and hope in the community.

In November, HAEM conducted a Family Cycle of Life training for couples in Arusi Jeju in the eastern part of Ethiopia. Cultural traditions and strict gender roles greatly influence relationships between husbands and wives, and it can be challenging for couples to work through conflicts, especially in a strongly male-dominated society. Couples were encouraged with a Biblical concept of marriage based on mutual love, respect, and submission to one another. They learned about communication, forgiveness, faithfulness, and grace. These lessons so convicted one of the men, that he turned to his wife and asked for her forgiveness. He said, "I must ask you to forgive me, for I have wronged you since we have been married. I thought I was doing fine, but in light of these lessons, when I examine myself, I am so ashamed to call myself a Christian or a Godly man. Since God brought this time to examine myself and our marriage, I am so willing to change my old ways and renew myself to marriage in God's way."

Two weeks after the training, leaders of the church sent a letter to the HAEM team to share about the tremendous impact the Family Cycle of Life had on the couples who attended. People continued to actively discuss the lessons they had learned. Two couples that were on the brink of divorce announced to the church that they had renewed commitments to work toward reconciliation and restoration following the conference.

As these families experience hope and healing, some of them are becoming leaders in their neighborhoods, excited to share how God can transform lives.

> Field Contribution by Victor Chen, Global Coordinator



Global Reach Report

Medical Ambassadors International (MAI) works in 40 countries directly with its own teams, and another 35 countries through partners.

Regional Highlights

Central Africa

The Democratic Republic of Congo (DRC) CHE network reorganized under MAI's partner NGO, The River Ministry. The River Ministry completed its registration with the national government and is now officially recognized as a ministry and NGO under the new regulations. In 2019, nineteen villages began the CHE process for the first time with committees and CHE training. The DRC continues to be the country with the greatest number of CHE communities in the world with nearly 930 CHE programs. CHE training was incorporated as a core component of seminary studies used to strengthen the practical skills and ministry framework of groups of pastors and lay leaders. The Evangelical Council of Churches, a network of 95 different denominations, continued to express strong interest in CHE, and fifteen denominations have so far received some level of CHE training. Nzuzi Mukawa, the MAI regional coordinator for Central Africa, regularly speaks on a radio program with an audience of five million people. Churches in the Kinshasa area are successfully incorporating income-generation projects into community CHE programs, tailoring training and the selling of homemade products. Churches that have adopted the CHE strategy have also been energized with a renewed focus on discipleship and the use of Bible stories in small groups. CHE leaders in Angola continue to train pastors and churches and have engaged the Mennonite denomination.

East Africa

There was expansion into twelve new communities in Kenya, Uganda, and Ethiopia. Two of the new

communities were established through a new Ugandan partner ministry. In the region, 1308 individuals gave their lives to Christ and six new churches were planted. With several churches in predominantly Muslim-majority communities growing in CHE equipping and understanding, outreach among unreached people groups continued with 28 individuals coming to Christ. Partnership with the Jesus Film using portable projector packs became a valuable key component in engaging unreached peoplegroup communities, and the combination of CHE lessons with video Bible stories and dramas effectively engaged community members. East Africa had another successful class of interns in the annual CHE internship in Nairobi with seven participants. Two participants from Ethiopia have been active at starting new CHE programs in their country. Holistic Ambassadors Mission Ethiopia endured periods of political instability in several areas of the country and continued to see God work in families through the Women's Cycle of Life curriculum and other marriagestrengthening materials. CHE training for several churches in Muslim-majority communities continued with vision seminars and TOTs. The Church of Uganda continued using CHE as a strategy to equip churches in every diocese in



the country and to use children's CHE as a core ministry in schools. Kenya held its annual area council in November and focused on equipping participants in asset-based community development principles and methods as well as prayer and strategic planning.

Southern Africa

Encouraging progress occurred in Madagascar in 2019 with increased networking among organizations working in the Indian Ocean region. Ongoing training continued with a follow-up Training of Trainers-2 (TOT-2) for a hospitalbased medical ministry. A second partner organization that first received Training of Trainers-1 (TOT-1) in 2018 continued to show interest, and a follow-up visit was made by Regional Coordinators, Kevin & Erica Pippert, in 2019. Further training is planned for 2020. Engagement with new strategic partners resulted in two trips with representatives from World Challenge to Zambia to encourage and support the Zambia CHE network (Community Health Education and Empowerment Program) through a challenging time of leadership transition. A collaboration with Strongroots (South Africa) led to the first CHE vision seminar in Botswana. The Pipperts visited several CHE programs in Zimbabwe to encourage them during a time of difficult economic and political conditions. Supporters of CHE work in the Southern Africa have continued to generously support needs of partners and to explore new ways to encourage entrepreneurship and sustainable funding models for network organizations.

Northern Creative Access Nations

The Albania CHE team helped in an aid response to assist families affected by a 6.4 magnitude earthquake on November 26, 2019, in the western region of the country. The earthquake resulted in 51 deaths and the destruction of over 3000 homes. Believers from three CHE community churches pooled resources to collect

food and clothing and together raised \$1500. A small group of representatives traveled to the affected area to work with a local church and present the donations. More funds were raised outside the country and were donated to the Albania Evangelical Council, a collaborative of churches coordinating the response. In Egypt, despite ongoing challenges, CHE partners continued to train and encourage churches, schools, and communities in integral mission. CHE is being used in 26 communities and transforming ways that churches are loving their neighbors. In East Asia, the CHE network developed plans to focus on key cities and to establish CHE training centers. CHE partners equipped more home groups to better understand how they can be a positive influence in their own buildings and communities. Several groups have gone on to care for the elderly and disabled members of their communities and even gained the support and respect of local government officials.

West Africa

The African Internship Center in Ghana again hosted the annual West Africa CHE internship in March. Representing 8 different countries, 17 future trainers and ministry



leaders lived and learned together for 4 weeks. Interns from Nigeria began engaging 8 new communities with CHE following the internship. The Ghana CHE network continued to see the growth of new communities engaged through the CHE strategy. By the end of 2019, 45 communities were included in the country network. The Nigeria CHE Network, representing 21 organizations, continued in its partnership with Livful, local business, academic institutions, and local government to study the effectiveness of incorporating insect repellent into a comprehensive community approach to malaria prevention. A pilot study done in 10 different communities demonstrated a clear decrease in malaria infections among those who regularly incorporated Akiva insect repellent into other community-based prevention practices. The Nigerian CHE Network hopes to encourage CHE groups to become packagers and distributers of the repellent to strengthen malaria prevention while helping stimulate income generation for local ministries. Ongoing religious and tribal conflict in the north-central regions of Nigeria displaced thousands of Nigerians from their rural homes. Partners in the Nigerian CHE Network responded to needs in 3 camps for internally displaced persons by providing material relief and CHE training and care. After a second year of engagement, each of the camps has a functioning CHE committee and a set of trained CHE volunteers serving their fellow internally displaced persons. Each of the camps has started savings groups with rotating internal loans to help members start small, incomegenerating businesses. By the end of 2019, the first set of loans in one camp was completely repaid. New groups started in each camp and will distribute small business loans in 2020. Nigeria joined with the Jesus Film Project to distribute 100 projector packs to CHE partners as a tool to share the Jesus Film and other evangelistic and discipleship media content in the context of local CHE programs. In French-speaking West Africa, CHE

programs in countries like Togo and Ivory Coast continue to grow. Partners working with a national university in Ivory Coast have seen CHE develop into 11 community clusters representing multiple villages and community health centers. One hundred twelve community trainers have been developed and mentored in this network. CHE training has been incorporated into the curriculum of several graduate health programs. New CHE programs were started in 7 communities in Benin Republic as part of the CHE Expansion Project Grant. In Portuguese-speaking West Africa, work continued among several denominations in Cape Verde to train pastors and community members in CHE and microenterprise.

South Asia

MAI continued working directly with 5 teams in 4 South Asian countries while supporting a network of other partner organizations using the CHE strategy in the region. In 2019, an encouraging new partnership was started with an Indian organization working with persons with disabilities. This organization was excited to see how CHE can help empower these families and engage the larger community. The organization took practical steps by entering 2 new



communities with CHE. One CHE team continues to work with tea estate workers in the shadows of the Himalayas and with communities in the plains. Building deeper relationships in Hindu- or Muslim-majority communities takes time, but the team has seen more open doors by sharing stories of hope, love, and grace while equipping the community to begin addressing common issues of health and poverty. A team in the north-central region of India engaged several migrant worker communities and saw the formation of multiple seeker and growth groups. These groups learned practical lessons about health and hygiene and worldview-stretching lessons about living lives pleasing to God and loving your neighbor as yourself. MAI continued to explore new opportunities for collaboration with several other indigenous organizations and church networks. In Nepal, CHE work has focused mostly with churches. Nepali communities have demonstrated more openness to new perspectives and change. In Pakistan, teams have engaged several communities through children's CHE and a focus on economic development through skills training and goat raising. The teams have developed encouraging relationships with several Hindu- and Muslim-majority communities as they address economic poverty, community health, and finding true peace. Leaders from the different countries in the region continue to be an encouragement to each other through the regional network. The South Asia CHE consultation was a highlight with over 38 partners

Women's and Family Cycle of Life

representing 14 organizations participating.

MAI is adapting concepts, guidelines, and target goals developed by thousanddays.org, Unicef, and WHO to address global maternal/child nutrition and child development in the first thousand days of life (from conception to age two) into a CHE specialty curriculum called First Thousand Days (FTD). Piloted first in Haiti, FTD equips local CHE trainers and families to track

and support the development of young children during this 1000-day period critical for intellectual, physical, emotional and spiritual development. CHE trainers in Haiti are evaluating the impact of this new emphasis by tracking health measures in community children such as height, weight, arm circumference and hemoglobin. In March 2019, an early version of First Thousand Days curriculum was introduced to CHE communities in the Tacloban area of the Philippines. In October, a US-based Women's Cycle of Life (WCL) training of trainers was done in partnership with MAI and Christian Health Service Corp. A workshop was offered at the International Wholistic Missions Conference. WCL continues to be well-received and is regularly incorporated into women's small groups in many cultures and countries. Healthy Birthing Life Savings Skills has been another powerful curriculum and program, especially in Central and South Asia, helping mothers have healthy pregnancies, births, and to prevent common problems in the neonatal period. The curriculum helps communities examine cultural beliefs and practices while identifying root causes of poverty. In November, a follow-up training in South Asia was conducted for village volunteers. These women were excited to build on what



they had been teaching other women in their communities. Other specialty curricula were under revision in 2019, with some expected to be re-released with new versions in 2020. These include CHEPS (CHE perinatal), Men Matter (a parallel set of lessons for men's groups) and the international version of First Thousand Days.

South America and the Caribbean

In October, the South American and Caribbean subregions combined for a joint regional council meeting in the Dominican Republic with nearly 30 participants representing 8 different countries. The leaders shared encouraging times of prayer and strategizing as they also learned about relevant topics such as integral disciplemaking movements, member care, and disaster response. In the Dominican Republic, the CHE network has grown to nearly 100 different communities. Communities wrestled with difficult issues like domestic violence and trafficking while seeing strong growth in prayer groups through the "Wake Up, Deborah" prayer movement impacting many Spanish-speaking countries. Many of the communities are in urban neighborhoods where issues like economic poverty, addiction, and crime can be daily challenges, so the growth of CHE programs, committees, and trained volunteers has been a tremendous source of hope and change. The Haiti CHE network numbers nearly 65 communities, and several communities focused on caring for persons with disabilities, improved nutrition for children and mothers, and developing incomegenerating opportunities. Medical Ambassadors Haiti continued to serve as a resource to many other Haitian ministry organizations by providing CHE training and consultation. In another Caribbean country, an indigenous denomination has served as the lead CHE organization in the country, bringing together other denominations into the beginnings of a network. Encouraging growth has seen CHE

used in 20 different communities by three different denominations. In South America, partners in Argentina continued to engage urban communities in Buenos Aires for neighborhood transformation through a community center and several community-based initiatives to address local needs like day care. Another partner working with the Guarani people continued to develop CHE materials for oral, indigenous cultures. Several churches in other areas received CHE training to learn practical ways to live out the Gospel in their communities. In Venezuela, churches that struggled to gather due to political and economic instability, have moved to meeting in small home groups. With the ongoing challenges to daily life and basic needs, these groups developed a renewed interest in learning CHE principles and practical tools to empower believers to live out the Gospel while helping neighbors with encouragement and basic, felt needs. The difficulties in Venezuela have led to the greatest interest in CHE in years. In Brazil, through a partnership with Christian Aid, local ministries, and a network of indigenous churches, follow-up training was done in April with several pastors from indigenous backgrounds in the process of engaging unreached communities.



SE Asia/Pacific Region

The SE Asia/Pacific region had its February joint regional

council meeting in Indonesia with representatives from 8

countries. Meetings focused on how to mobilize churches

and communities with an understanding of Biblical justice

to address issues like sex trafficking, migrant labor, and the plight of stateless children. Economic sustainability for both local communities and national ministries was another area of emphasis as several partner ministries presented plans for community-based kingdom businesses. Participants were encouraged by village visits that showed examples of how Muslims and Christians were able to develop strong relationships guided by love for their neighbors, mutual respect and focus on the common good in their communities. Another community shared about its community-owned eco-tourism business. In one Muslimmajority country, the national CHE network has now grown to include 47 partner organizations across 18 provinces. Through this network, 92 different communities are being engaged through CHE. CHE has become a valuable framework and tool to equip churches to better love, engage, and serve their Muslim neighbors. The Philippines CHE Network and Holistic Community Development and Initiatives (HCDI) hosted another CHE internship for 6 participants and focused on entering new communities in the Tacloban municipal area. Tacloban is an area that has been hit by major typhoons. MAI has been working for the past few years to develop a comprehensive health system partnership involving local communities, the public health system, and a regional hospital. CHE is being used as a foundational component of community health and empowerment. In January, a vision meeting brought together representatives from 42 out of 54 neighborhoods (barangays). Later in the year, initial CHE training was done with community representatives from 3 neighborhoods. The focus on a Biblical understanding of shalom, reconciliation, and community transformation was exciting and illuminating for many of the participants. HCDI

teams continued working in 7 different regions of the Philippines and with partners in over 40 CHE communities in the country. Other CHE partners in SE Asia in 2019 demonstrated the wide breadth of community initiatives and issues being addressed. These are just a few examples: In Vietnam, one partner who connected to a house church network has incorporated CHE training into recovery homes for people struggling with substance abuse, using a component of (w)holistic discipleship and practical skills training. In Papua New Guinea, a coffee processing business was started to generate profits that would support CHE ministry and give local farmers fair market prices for their coffee berries. In Thailand, a partner has developed a CHE curriculum to train Bible school students, most of whom come from minority tribal groups and eventually return to their communities.

> Victor Chen Global Coordinator



Financial Statements



"Some years are shout out loud worthy and 2019 was one of them! The orchestration of new ministry is truly remarkable."

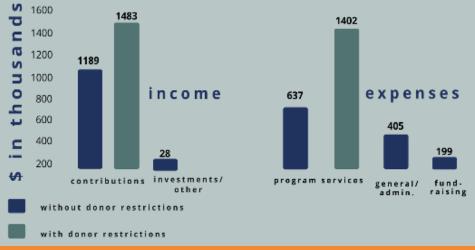
Suzette Montez Controller

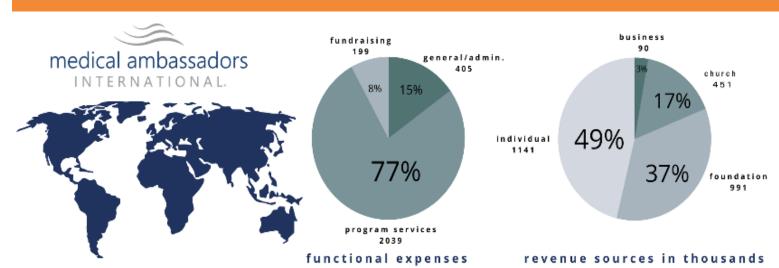
2019 Financial Statement

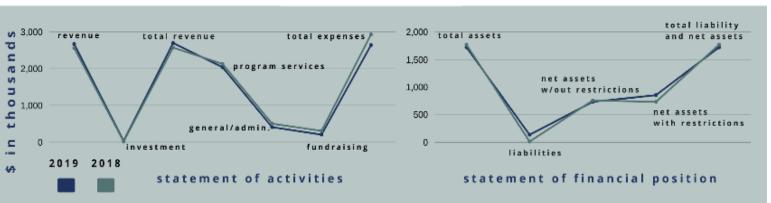
A SHOUT OUT to "Friends of the Ministry" who provided a \$150,000 grant to launch 82 new CHE programs worldwide!

A SHOUT OUT to all of our supporters! You generously funded \$2.7 million to heal lives and transform communities!

A SHOUT OUT to all of our volunteers! You are the reason MAI can continue to impact over 2.58 million people with an average of cost of \$1.02 per life!







Our Board Members



Lisa Armour Missionary & Teacher Served 7 years, CA



Cynthia Barton Homemaker Served 1 year, CA



Steve Belton, M.D. Retired Physician Served 10 years, CA



Carla Davis Restricted Area Director for International Nonprofit Served 4 years, OR



Chris Dunn, M.D. Physician Served 1 year, CA



Ravi Jayakaran, B.V.Sc. & A.H. Wayne Jeffers, M.D. President/CEO Served 3 years, CA



Physician Served 9 years, CA



Paul Varkey Parayil Software Engineer, Facebook Served 5 years, CA



Tom Steipp President/COO NES Financial Served 4 years, CA



Stefan Wiechers VP of Corporate Finance Align Technology Served 2 years, 4 months, CA



Medical Ambassadors International is equipping Christ-centered health and

Management Team

At Medical Ambassadors International we build relationships with the world's most vulnerable people and together we work to heal communities both physically and spiritually.

Victor Chen, M.D., M.P.H.

July 2007 - present Global Coordinator California

Education: Bachelor of Arts, Molecular and Cell Biology, University of California at Berkeley, 1993 Doctor of Medicine, University of Southern California Keck School of Medicine, 1998 Masters of Public Health, University of California at Berkeley School of Public Health, 2003

Suzette Montez, MBS

February 2000- present CFO/Controller California

Education: Bachelor of Science, California State University Stanislaus, 1990. Master of Science Business Administration Taxation, California State University Hayward, 1999

Boards: Local church board, Treasurer (current)

Ravi I. Jayakaran, B.V.Sc. & A.H.

June 2017 - present President/CEO California

Education: Doctor of Veterinary Medicine and Animal Husbandry, Jawaharlal Nehru Agriculture University, India

Professional Societies & Boards: Board of Directors - Accord Network USA & the Chalmers Center, Lookout Mountain. Catalyst - Integral Mission, Lausanne Movement, Switzerland

Work Experience: e3Partners/I Am Second, Global Director, Community Transformation: 2015-2017 MAP International, VP Global Programs: 2007-2015 World Vision International: 1992-2003

Laura Nelson, A.S.

February 2001 - August 2020 Vice President of Human Resources California

Education: Associate of Science in Court Reporting, Humphreys College, 1992. SUM Medical Transcription Program, Health Professions Institute, 1993 Certified California Notary Public, 1995

Boards: International Center for Reconciling God's Way (Marriage 911), Secretary









Thank You!



healing lives...transforming communities

Mailing Address: PO Box 1302 Salida, CA 95368

888.847.0960 | 209.543.7500 info@med-amb.org www.MedicalAmbassadors.org

Office Headquarters: 5012 Salida Blvd Salida, California 95368-9403